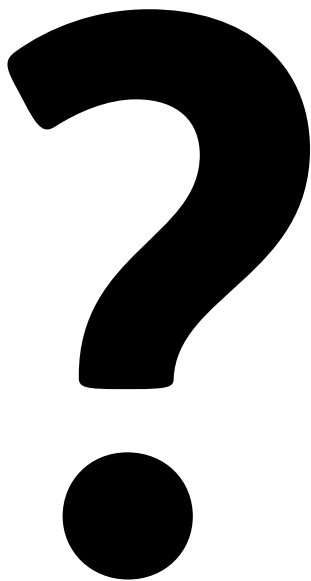


# How do you think we should make transport in London more accessible?

Part 4 - Answers Booklet



An EasyRead version of  
'Taking Forward the Mayor's Transport Strategy  
Accessibility Implementation Plan.'  
June 2011



This booklet is part of 4 booklets about the Mayor's Transport Strategy (MTS).



The booklets are:

**Booklet 1 -  
About our plans and these booklets**



**Booklet 2 -  
What we have done so far**



**Booklet 3 -  
What we will do in the future**



**Booklet 4 -  
Answers booklet**



## Telling us what you think

We have some questions we want to ask you about what we should be doing next, these are on the next page.

October 2011						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
<b>31</b>						

We would like to hear what we should do next by **Monday 31st October 2011** so we can write a final report in December 2011.

You can tell us what you think by filling in the Answers Booklet and sending it to:



**Physical accessibility report  
10th Floor  
Windsor House  
42-50 Victoria Street  
London SW1H 0TL**



Or email to:

**[physicalaccessibility@tfl.gov.uk](mailto:physicalaccessibility@tfl.gov.uk)**



Or on our web page at:

**[www.tinyurl.com/TFLanswers](http://www.tinyurl.com/TFLanswers)**

## Question 1



How do you think we can Make access to transport easier for people using wheelchairs, buggies, carrying heavy things and so on?



## Question 2

How do you think we can make  
Transport Information better?

## Question 3



How can we improve the way staff treat you?

A large, empty rectangular area with a blue border, intended for a response to the question above.

## Question 4



How can we improve the way passengers treat each other?

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## Question 5



How can we make sure we have enough staff?

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## Question 6



How can we make sure staff have the right training?

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## Question 7



How can we improve door-to-door transport, like Dial-a-ride?

## Question 8



Is there anything else we have missed in this report?

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