

London Overground

Work to Improve the Grant Road Entrance at Clapham Junction station

January to Summer 2012



SOUTH WEST TRAINS

**MAYOR
OF LONDON**

Transport
for London



What's happening

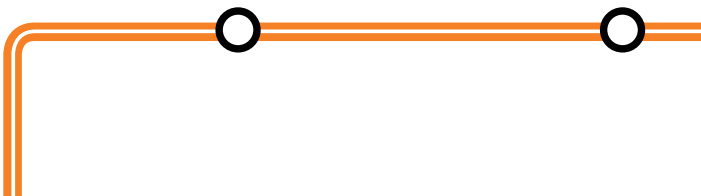
London Overground is being extended from Clapham Junction to Dalston Junction, making journeys between east and south west London much quicker and easier for passengers. The new services will start in December 2012 with trains running every 15 minutes calling at Wandsworth Road, Clapham High Street, Denmark Hill, Peckham Rye, Queens Road Peckham, Surrey Quays, the City and all stations to Dalston Junction.

To prepare Clapham Junction for the new services we are currently converting platform 2 into two separate platforms, and are now commencing with extensive refurbishment works at the Grant Road entrance. These works are taking place to create a range of benefits including greater passenger accessibility with a new lift to enable step free access to our services and other services via the over bridge.

Work taking place and the benefits to you

The new platform is currently being built and the following work will take place at the Grant Road entrance until Summer 2012:

- Two extra ticket gates will be introduced, bringing the total to seven. This will reduce queuing and ease congestion



- The ticket gates will be relocated closer to the entrance to allow for a new set of stairs, which will ease passenger flows
- A new lift will be installed to enable step free access from the Grant Road entrance to platforms 1, 2 and the rest of the stations via the over bridge
- There will be more ticket machines bringing the total to six
- The appearance of the entrance will be improved and completely refurbished with more space created to ease passenger flows
- New facilities will also be provided including extra cycle parking and CCTV cameras

All of this work is being done in partnership with South West Trains (the station operator), Network Rail, the Department for Transport, and the London Borough of Wandsworth to improve your experience of using the station ahead of the extra London Overground services.

Impact on you

The majority of the work is being done overnight and at weekends to minimise disruption to passengers and the station. To enable some of the work to be delivered safely and for the project to be completed in time for the London 2012 Olympic and Paralympic Games, it will be necessary to close off some areas and make changes to the passenger flows during the refurbishments.



Programme of work

The Grant Road entrance will be closed at the following times:

13 February to Summer 2012	Between
Monday to Friday	2200 and 0500 (overnight)
Weekends	Closed
Easter (30 March - 16 April)	Closed

Weekdays

Access to the London Overground platform will vary between the current set of stairs to the left of the entrance and the new set of stairs on the right of the entrance. A secure walkway will be erected so that passengers can safely walk through the entrance to other areas of the station whilst work is taking place.

Weekends and over Easter

During this period passengers will need to use one of the other entrances: St John's Hill, Brighton Yard and Junction Approach (see map for directions).

While the work is taking place the number of ticket machines will reduce from five to four, please allow extra time to top up your Oyster card or purchase your ticket and reach your platform.

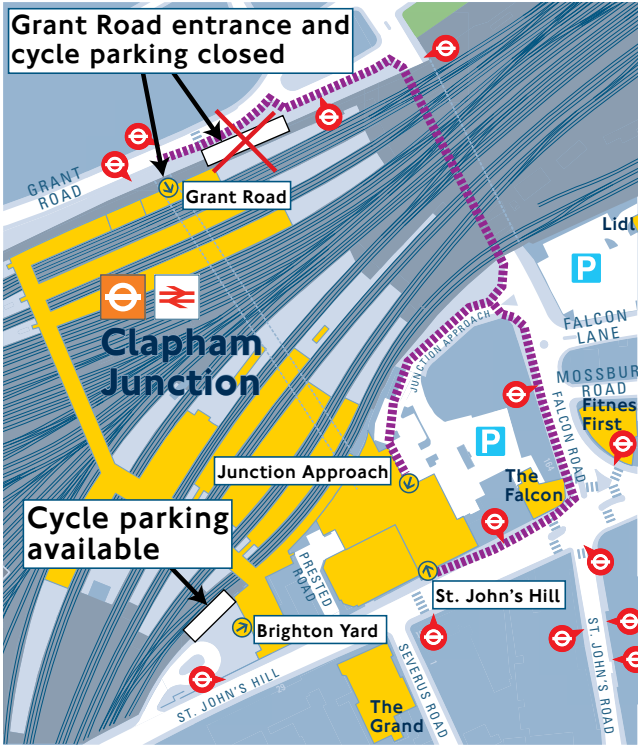
Changes to ticket gates

During the work the existing ticket gates will be removed and three Oyster validators will be installed. All Oyster pay as you go users must touch in on the yellow card reader at the start of your journey and touch out at the end to avoid paying a maximum Oyster fare.




Cycle Parking

During the works cycle parking will be temporarily out of use until Summer 2012. Please use the cycle parking at the Brighton Yard entrance (see map below).

Map



Key

-  Walking route to alternative entrances
-  Cycle parking closure
-  Station entrance

For further information

- Visit tfl.gov.uk/overgroundimprovements
- Look out for further information on posters located around the station
- Call **0845 6014 867** Monday to Friday 0900 to 1700



Website

tfl.gov.uk



24 hour travel information

0843 222 1234*



Lost Property Office

0845 330 9882



National Rail Enquiries

08457 48 49 50



British Transport Police

0800 405040

* You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.