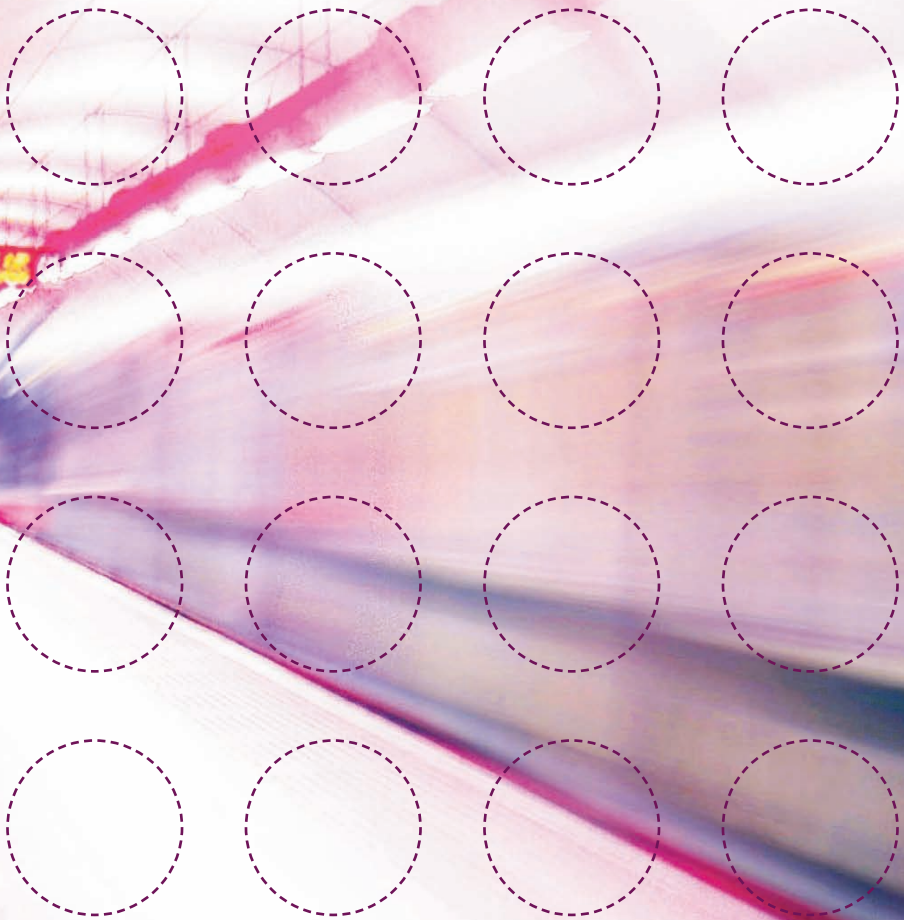


Transport for London

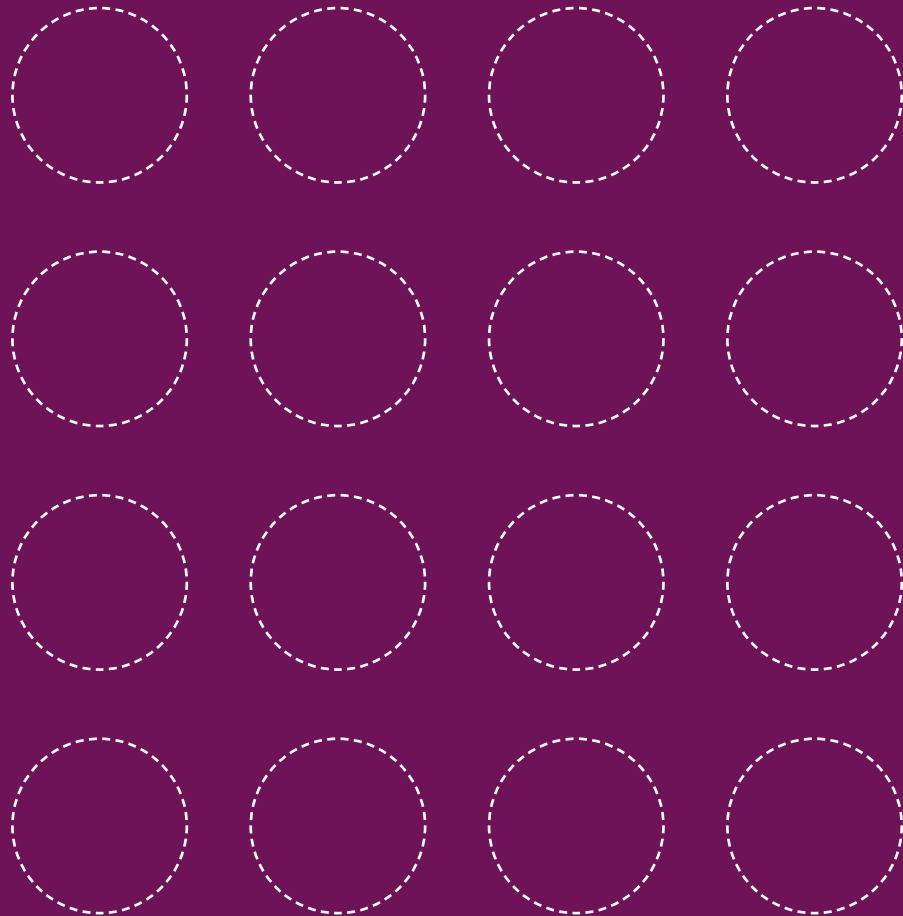
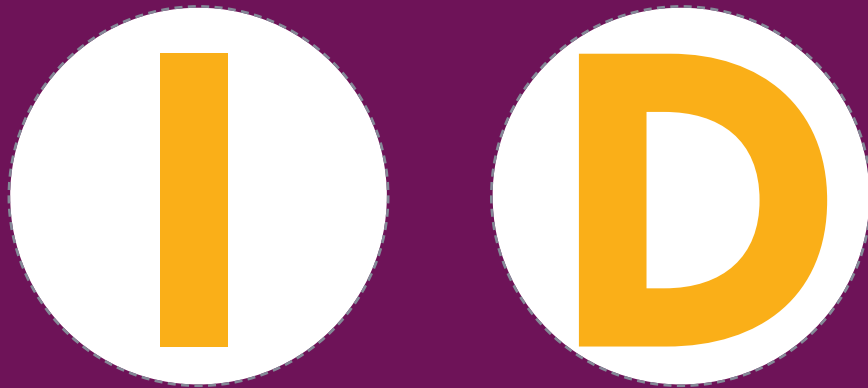
# Independent Disability Advisory Group



**MAYOR OF LONDON**

Transport for London





## Making London more accessible

Transport for London (TfL) established an Independent Disability Advisory Group (IDAG) in 2007 to involve disabled people in the way that it shapes and develops its strategy for making London more accessible for all. The current IDAG members were appointed in January 2009 and will serve for a two year term.

IDAG is an important part of TfL's long-term commitment to achieving equality for disabled and

deaf people and will play a key role in ensuring TfL's work is fully in line with its legal obligations under the Disability Discrimination Act 2005.

TfL has made considerable progress in making London more accessible to transport users. But, there is still much more to do.

The work of IDAG will help to ensure TfL continues to make progress in this vitally important area.



## What is IDAG?

IDAG is made up of seven people, appointed for the extensive expertise and knowledge they bring to the role – as well as their direct experience of disability. None of them is employed by TfL or the Greater London Authority (GLA), to ensure independence. As well as working together as an advisory group, each IDAG member has a particular responsibility for a specific part of TfL to enable them to focus on key issues affecting disabled people and transport.

IDAG – which meets bi-monthly – works closely with TfL’s Group Equality and Inclusion team and with senior managers across TfL, to provide independent advice on key policies and flagship projects. The group provides strategic advice, working with key decision-makers and seeks to influence the provision of services across the transport network.

### IDAG’s role is to:

- **Evaluate** existing and future strategies, policies and projects across all TfL businesses, and highlight areas in which change is needed
- **Encourage** TfL not just to work in line with its legal duties under Disability Discrimination and Equality legislation, but to become a leader of best practice in meeting the needs of disabled and deaf people across all areas of its business
- **Develop** strong working relationships throughout TfL’s business areas, so that disabled and deaf people’s issues are high on their agendas
- **Review** current practice in TfL and its partners to ensure that employment, services, procurement and communications are all accessible to disabled people

**To find out more, please contact IDAG via Group Equality & Inclusion:**

IDAG – Group Equality & Inclusion  
Transport for London  
4th Floor  
Windsor House  
42-50 Victoria Street  
London SW1H 0TL

**Tel:** 020 7126 4601

**Fax:** 020 7126 4678

**Email:** [idadg@tfl.gov.uk](mailto:idadg@tfl.gov.uk)



## IDAG members

### Alice Maynard DBA Chair

Dr Alice Maynard is founder and managing director of Future Inclusion [www.futureinclusion.com](http://www.futureinclusion.com). Future Inclusion specialises in addressing the barriers in systems, processes and culture that disadvantage people, and in developing capacity within organisations to address inclusion issues more effectively and independently.

Alice's consultancy experience spans over 10 years and she has worked with clients from public, private and voluntary sectors. She was employed in the transport industry from 1998 to 2003 where she was Head of Disability Strategy for



Network Rail. In 2000-2001 she was seconded to Transport for London as social inclusion advisor to lay the foundations for Group Equality and Inclusion, and to London Underground to kick start their Human Resources disability strategy.

Alice has a first degree from York University, an MBA from Ashridge and an Executive Doctorate (DBA) from Cranfield University. Her doctoral research focused on access to transport for disabled people in economic appraisal.

**Simone Aspis**  
leads on  
community engagement

Simone Aspis is a disability rights activist. She is a Campaign and Policy Worker for the Alliance for Inclusive Education, an organisation which campaigns for all disabled learners to access mainstream education. Previously she worked with the United Kingdom's Disabled Peoples Council (UKDPC) and People First to campaign for overarching disability rights legislation and policy.

Big successes include influencing Government to pass and increase improvements in civil and human rights legislation for disabled people; direct payments for disabled people with learning difficulties and full ratification of the UN Convention on the Rights



of Persons with Disabilities. Also, she does campaign work with Not Dead Yet, which campaigns for disabled peoples' equal rights to life. In addition, she is on the Equality 2025 and the Qualifications and Curriculum Authority's Disability Advisory panel. All this is not possible without decent public transport. While working with the UKDPC she was advising Government on including transport in the DDA and European regulations on air travel for passengers with reduced mobility.

**Ruth Bashall**  
leads on safety and  
emergency planning  
(also known as resilience)

Ruth has been working for human rights all her life, and for respect for difference and diversity. For the past 20 years, she has done this as part of the disabled people's movement.

Ruth was a bus worker in the late 1970s, and had been a public transport user for most of her life, with a ten-year gap when she became a wheelchair user but London's transport system hadn't caught up with her! She was a founder member of the Campaign for Accessible Transport, a disabled people's direct action group, which helped to achieve the accessible bus network we have in London today. In the 1980s, she worked for the Centre for Independent Transport research in London. As a



consultant to the former Greater London Action on Disability (GLAD) she co-wrote 'All Change'; a 1997 report on transport and disability discrimination in London, and consulted disabled people on the Mayor's Transport Plan for London. She now works as a trainer and consultant, mainly around disability equality and wider diversity issues.

She is chair of Disability Action Waltham Forest, a borough organisation of disabled people. Ruth has been an adviser to the Metropolitan Police since 2004.

**Jamie Beddard**  
leads on the accessibility  
of the transport network

Jamie combines his roles as Diversity Officer at the Arts Council, and freelance creative practitioner—directing, writing, performing and training. His employers have included London Metropolitan University, the National Youth Theatre and a variety of drama colleges. Previously, he has been Associate Director of Graeae Theatre Company, and editor of ‘Disability Arts in London’ (DAIL) magazine.



His TV/film acting credits include Skalligrigg, Quills, All the King’s Men, Wonderful You, Common As Muck and The Egg, whilst theatre credits include Waiting For Godot, Ubu, Volpone, The Fly and Carrie’s War.

**Olav Ernstzen**  
leads on the accessibility  
of the transport network

Olav is visually impaired, he was joint Lead on Door to Door in the original TfL Independent Disability Advisory Group, and was also involved with other Projects such as T2025 and Interchanges.

In 1996 Olav joined a Committee advising on the use of Information Technology in the legal system and then joined the Bar Council Diversity Committee (and the Disability Sub-Group), of which he is still a member. He facilitated a seminar on the accessibility of legal information and is planning a Training Workshop on reasonable adjustments for Institutions providing the post-graduate legal qualification.



For about 10 years Olav has been chair of the Camden & Islington Low Vision Services Group, and is Vice-Chair of the Islington Local Involvement Network (LINK), a statutory group whose aim is to improve delivery of local health and social care.

He is also a member of the group which monitors Islington Council’s Disability Equality Scheme.

**Roger Hewitt**  
leads on the accessibility  
of the transport network

Roger, who has been profoundly deaf since the age of six, worked over 30 years in marketing and PR for an international chemical company before taking early retirement and setting up his consultancy business specialising in deafness issues, deaf awareness training and research.

Roger is on the Department of Transport Disabled Persons Transport Advisory Committee (DPTAC) where he sits on the Aviation, Rail, Education and Training and Olympic Working Groups.



Roger's passion is promoting greater understanding of the social model of deafness and disability amongst all, with current focus on transport agencies, employment, health and social care staff. Roger has also travelled abroad extensively where he has researched good models of practice as well as various empowerment projects particularly in The Gambia. His work has included advising Deaf and Disabled organisations on setting up their own Associations, and improving employment and social opportunities.

**Marie Pye**  
leads on  
employment issues

Marie is a disabled person and a parent who lives in East London. She has been involved in issues around equality for over 30 years and most recently worked for the Disability Rights Commission (DRC). For several years Marie led the work of the DRC on all issues related to the public sector and was responsible for the development and enforcement of the Disability Equality Duty.

At present Marie is working with a range of public sector bodies supporting their work on equality including the Arts Council and the Equality & Human Rights Commission.



She is also a local councillor and Cabinet member responsible for Housing & Communities in Waltham Forest, Chair of the Department for Environment, Food and Rural Affairs (DEFRA) Disability Equality Scrutiny Advisory Group, Chair of East London Housing Partnership and a member of the London Councils Equality Board.



## Independent Disability Advisory Group members and lead roles

**Simone Aspis** – community engagement

**Ruth Bashall** – safety and emergency planning (resilience issues) transport network

**Jamie Beddard** – accessibility of the transport network

**Olav Ernstzen** – accessibility of the transport network

**Roger Hewitt** – accessibility of the transport network

**Dr Alice Maynard** – Chair of IDAG

**Marie Pye** – employment



## Other formats and languages

An electronic version of the IDAG booklet is available. It is also available in audio, Braille, large text format and a range of other languages.

To order the format you require, please tick the relevant box in the list on page 15, include your name and address and return to IDAG, Group Equality & Inclusion, Transport for London, 4th Floor, Windsor House, 42-50 Victoria Street, London SW1H 0TL. Alternatively, call 020 7126 4297 or email [idag@tfl.gov.uk](mailto:idag@tfl.gov.uk).

## Requesting the IDAG booklet in other formats and languages

Name: \_\_\_\_\_

Address: \_\_\_\_\_

- Audio (English)
- Braille
- Easy read
- Large print format
- British sign language (DVD) format

### Arabic

إذا كنت تود الحصول على نسخة من هذه المعلومات باللغة العربية، يُرجى أن تضع علامة في هذا المربع، وأن تدون الاسم والعنوان في المقطع أدناه ثم تعيد هذه القسيمة إلينا على العنوان التالي. شكرا لك.

### Hindi

यदि आपको इस जानकारी की एक कॉपी हिन्दी में चाहिए तो कृपया इस बॉक्स में टिक करें, नाम और पता नीचे दिए गए भाग में भरें, और इस फॉर्म को हमें नीचे दिए गए पते पर वापिस भेजें। धन्यवाद।

### Bengali

যদি আপনি বাংলা ভাষায় এই তথ্যটুকুর একটি কপি চান, তাহলে এই খালি ঘরে টিক চিহ্ন দিন এবং নিচের নাম এবং ঠিকানার অংশটুকু পূরণ করে নিয়ে এই ফর্মটি আমাদের কাছে নিম্নলিখিত ঠিকানায় পাঠিয়ে দিন। ধন্যবাদ।

### Punjabi

ਜੇ ਕਰ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਦੀ ਇਕ ਕਾਪੀ ਪੰਜਾਬੀ ਵਿਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰ ਕੇ ਇਸ ਬਾਕਸ ਵਿਚ ਟਿੱਕ ਕਰੋ, ਨਾਮ ਅਤੇ ਪਤਾ ਹੇਠ ਦਿੱਤੇ ਭਾਗ ਵਿਚ ਭਰੋ, ਅਤੇ ਇਸ ਫਾਰਮ ਨੂੰ ਹੇਠ ਦਿੱਤੇ ਗਏ ਪਤੇ ਤੇ ਸਾਡੇ ਕੋਲ ਵਾਪਸ ਭੇਜੋ। ਧੰਨਵਾਦ।

### Chinese

如欲索取本資料文件的中文（繁體字）版本，請在空格內打勾，並在下文填寫你的姓名和地址，然後把本表格寄交以下地址。謝謝。

### Spanish

Esta información está disponible en distintos idiomas, así como en formato de audio y en braille. Por favor, marque la casilla correspondiente al formato requerido, complete su nombre y dirección, y devuélvalo a TfL a la dirección que se indica más abajo.

### French

Cette information est disponible dans plusieurs langues, en format audio et en braille. Cochez la case appropriée pour préciser le format requis, indiquez votre nom et votre adresse et renvoyez le tout à TfL à l'adresse ci-dessous.

### Turkish

**Bu bilgilerin TÜRKÇE bir kopyasını edinmek istiyorsanız, lütfen bu kutuyu işaretleyip aşağıdaki isim ve adres bölümünü doldurduktan sonra altta belirtilen adresimize postalayın. Teşekkür ederiz.**

### Greek

Εάν θέλετε να λάβετε αντίτυπο των πληροφοριών αυτών στα ΕΛΛΗΝΙΚΑ, παρακαλούμε σημειώστε σ' αυτό το τετραγωνάκι, συμπληρώστε την παρακάτω ενότητα με όνομα και διεύθυνση και επιστρέψτε το παρόν έντυπο σε μας στην παρακάτω διεύθυνση. Ευχαριστούμε πολύ.

### Urdu

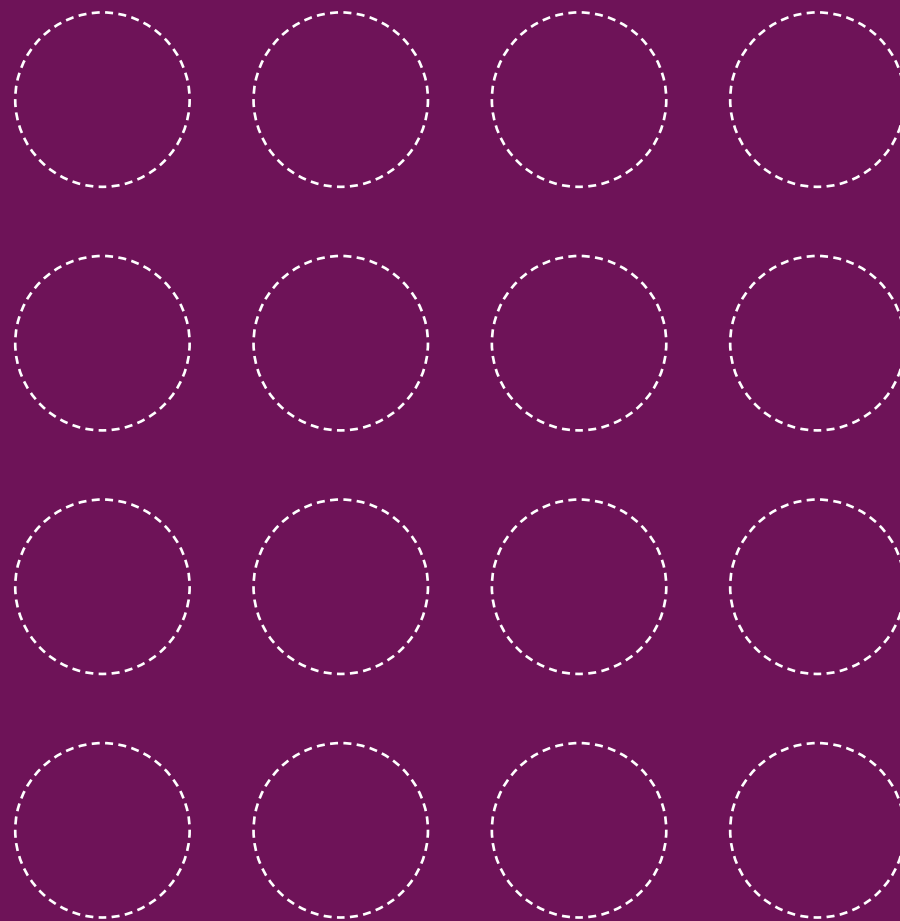
اگر آپ اس انفارمیشن کی کاپی اردو زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی پاکسی میں نشان لگائیں نیچے دی گئی جگہ پر اپنا نام اور پتہ درج کریں اور اس فارم کو درج ذیل پتہ پر روانہ کریں۔ آپ کا شکریہ۔

### Gujarati

જો તમને આ માહિતીની નકલ ગુજરાતી ભાષામાં મેળવવી હોય તો, કૃપા કરી બોક્સમાં નિશાની કરી, નીચેના વિભાગમાં તમારું નામ અને સરનામું પૂરું કરી, અને નીચે જણાવેલ સરનામે આ ફોર્મ અમને મોકલો. તમારો આભાર.

### Vietnamese

Nếu bạn muốn nhận được một bản của tin tức này bằng Tiếng Việt hãy móc vào ô này, điền vào phần tên và địa chỉ dưới đây, và gửi tờ đơn này trở lại cho chúng tôi ở địa chỉ sau. Cảm ơn.



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