

# Transport for London London Buses



## HIGH FREQUENCY

*All Information Is Based On Financial Quarter Data*

*Please note 16 weeks worth of data for this Financial Quarter*

### AVERAGE EXCESS WAITING TIME (Minutes)

OPERATOR	MINIMUM PERFORMANCE STANDARD %	17th Sept 2011 to 6th January 2012 %	VARIANCE FROM STANDARD	18th Sept 2010 to 7th January 2011 %	CURRENT POSITION	PREVIOUS POSITION
Arriva London North	1.25	0.93	<b>0.32</b>	1.10	<b>1</b>	3
Arriva London South	1.20	0.95	<b>0.25</b>	1.07	<b>= 2</b>	5
Arriva The Shires	0.97	0.72	<b>0.25</b>	0.80	<b>= 2</b>	= 6
Metroline	1.21	0.99	<b>0.22</b>	1.09	<b>4</b>	= 6
Blue Triangle	0.88	0.75	<b>0.13</b>	0.66	<b>= 5</b>	8
London General	1.16	1.03	<b>0.13</b>	1.17	<b>= 5</b>	= 10
Docklands Buses	1.08	0.96	<b>0.12</b>	1.51	<b>= 7</b>	19
First London West	1.22	1.10	<b>0.12</b>	1.04	<b>= 7</b>	2
<b>Network Average</b>	<b>1.18</b>	<b>1.07</b>	<b>0.11</b>	<b>1.20</b>	<b>N/A</b>	<b>N/A</b>
London Sovereign	1.01	0.92	<b>0.09</b>	1.13	<b>9</b>	= 12
Metrobus	1.07	1.01	<b>0.06</b>	1.06	<b>10</b>	=12
London United	1.19	1.17	<b>0.02</b>	1.45	<b>11</b>	18
Abellio London	1.15	1.16	<b>-0.01</b>	1.28	<b>= 12</b>	16
First London East	1.18	1.19	<b>-0.01</b>	1.19	<b>= 12</b>	14
London Central	1.21	1.22	<b>-0.01</b>	1.20	<b>= 12</b>	= 10
CT Plus	1.06	1.14	<b>-0.08</b>	0.89	<b>= 15</b>	4
Selkent	1.17	1.25	<b>-0.08</b>	1.17	<b>= 15</b>	9
East London	1.11	1.21	<b>-0.10</b>	1.26	<b>17</b>	15
Arriva Kent Thameside	0.99	1.12	<b>-0.13</b>	1.18	<b>18</b>	17

*The following operators do not have any high frequency routes.*

Quality Line
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**MAYOR OF LONDON**