



Taxi and Private Hire Privacy Notice

In order to carry out the day to day taxi and private hire licensing functions all applicants and licensees must submit a range of personal information to Transport for London (TfL).

The Data Protection Act 1998 (DPA) regulates the use of personal information by organisations, including TfL, and to ensure that we are continuing to comply with the requirements of the DPA and use the personal information we hold about you correctly we've recently reviewed the Data Protection statement included on taxi and private hire driver and operator licence application and renewal forms and the back of the taxi and private hire vehicle licences.

The revised statement makes reference to research which TfL may commission and I would like to reassure all applicants and licensees that this research is related to the licensing services and the provision of taxi and private hire services in London, your details will not be used for any marketing or other research activities.

The updated statement is below and will be introduced to the taxi and private hire forms and licences as new stocks are required and reprinted.

A handwritten signature in blue ink, appearing to read 'John Mason', with a horizontal line underneath.

John Mason
Director Taxi and Private Hire

17 June 2010

For previous notices visit tfl.gov.uk/tph

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Transport for London (TfL) its subsidiaries and service providers will use your personal information (including any references to your health, ethnic origin, nationality, or previous criminal convictions), for the purpose of assessing your application, administering the licensing regime, and equal opportunities monitoring. Your personal information will be properly safeguarded and processed in accordance with the requirements of the Data Protection Act 1998.

Your name, badge/licence number and the status, start/expiry date of your licence may be made available on request or on a register for public inspection. If you have licensed a vehicle, the vehicle registration mark, licence number and expiry date may also be made available in the same way.

Information obtained by the police about taxi/private hire related criminal offences may be disclosed to TfL and used by TfL to refuse, suspend or revoke a taxi or private hire driver, operator or vehicle licence. TfL may inform the police of any decision to refuse, suspend or revoke a licence. In certain circumstances, TfL may also share your personal information with the police and other law enforcement agencies for the purposes of the prevention or detection of crime.

Your name and contact details may be disclosed to an external research company to conduct research amongst licensees on TfL's behalf. This research will be related to TfL's responsibilities for licensing, regulation, and integration between taxis/private hire services and other elements of the transport system. Your details will not be used for any marketing or other research activities.

More information about how TfL uses and protects personal information about taxi/private hire licensees is available at www.tfl.gov.uk/privacy