



## Taxi and Private Hire - Taxi Fares & Regulation

Following a formal consultation in late 2009 with the taxi trade regarding taxi fares and other regulation changes, a number of changes are due to be implemented throughout 2010/11.

In February 2010 the TfL Board approved the following to take effect from April 10, 2010:

- A fares increase of 2.3 per cent which reflects the cost index increase of 1.9 per cent and an additional one year 0.4 per cent adjustment to rectify an error made in 2007;
- An increase of 40 pence to £2.40 for the Heathrow extra;
- A maximum processing charge for bank card payments to 12.5 per cent or the metered fare of £1.00, whichever is the greater;
- Approval of fixed fare sharing arrangements from Euston along with special arrangements for contingencies;
- Approval of a 40 pence additional charge to be implemented in the case of a significant increase in diesel prices during 2010 to help drivers meet increasing costs in the event of a significant fuel price rise; and
- Greater freedom for drivers to apply discretion and charge less than the metered fares where appropriate.

Other planned changes which are being implemented during the course of the 2010/11 financial year are as follows:

- A late night fixed fare scheme from Leicester Square;
- A "Green Badge identifier" to be placed in taxis where drivers hold an All London licence;
- A sticker, which will contain safety information for wheelchair users, to be displayed in all taxis; and
- Stricter rules governing hand written receipts to ensure no inappropriate advertising.

TfL is also committed to providing passengers with additional information regarding drivers and work will continue to identify the most suitable forms of identification throughout the year along with further investigation to determine the best form of displaying fare information in taxis.

A report containing detailed information of all the consultation responses will be published on the TfL website.

A handwritten signature in blue ink, appearing to read 'John Mason', with a long horizontal stroke extending to the right.

**John Mason**  
**Director, Taxi and Private Hire**

**6 April 2010**

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